

# COPY

**PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<u>In re</u> the application of: Brian R. Cox et al.	)	
	)	Art Unit: Unassigned
	)	
Application No.: Unassigned	)	Examiner: Unassigned
	)	
Filed: Herewith	)	
	)	Attorney Docket No.:NETAP008
For: SYSTEM AND METHOD FOR REMOTE	)	
MAINTENANCE OF HANDHELD	)	
COMPUTERS	)	

**DECLARATION OF FACTS IN SUPPORT OF APPLYING ON BEHALF OF  
OMITTED INVENTORS  
Pursuant to 37 C.F.R. §1.47 (a)**

Assistant Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

This declaration is made as to the facts that are relied upon to establish the diligent effort made to secure the execution of the Declaration for the above-identified patent application by the omitted inventor. This declaration is being made by the available person having first-hand knowledge of the facts recited therein.

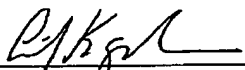
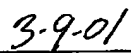
I, Cindy S. Kaplan, do hereby declare:

A copy of the subject patent application, Combined Declaration and Power of Attorney, and Assignment were sent to inventor Do Kim on December 28, 2000 (See Exhibit A).

I spoke to Do Kim via telephone on January 4, 2001 and confirmed that he had received the documents sent to him on December 28, 2000. At this time Do Kim was no

longer employed by Assignee, McAfee.com, Inc. Do Kim informed me that he would not sign the documents.

I spoke to Do Kim via telephone again on February 1, 2001 and Do Kim again stated that he would not sign the documents.

  
Cindy S. Kaplan  
Reg. No. 40,043  
  
Date